



January Dental Newsletter Communications

Welcome to our monthly provider newsletter: stay informed

We are thrilled to include our dental providers in our monthly provider newsletter. In these monthly publications, we will communicate important updates, informative educational articles, and more.

New articles are published on the first business day of each month, so be sure to bookmark this location and visit this page regularly for updates. Our dedicated team is committed to making important information easy for you to find, so that you can continue providing excellent care to your patients.

UniCare is becoming Wellpoint

In 2024, you will begin to see Wellpoint as we gradually phase out the UniCare name.

For you and your patients, our priority is to make this a simple, seamless transition, so patients can continue to use the same dentist they do today:

- Your *Dentist Provider Agreement* will remain in force.
- If you are currently contracted as an in-network provider under UniCare, there will be no immediate change to the way you care for our members or bill for your services.
- All provider communications will be represented as Wellpoint, including welcome letters and newsletters.
- Your patients' plan, coverage, and ID card numbers are not changing.

We will still offer the same high-quality, affordable health benefits. We will continue to offer the same programs and services to help your patients take care of their overall health and well-being.

Consolidated Appropriations Act provider directory federal mandate – provider directories effective January 1, 2022

As required by the *Consolidated Appropriations Act (CAA)* and several state laws, we must ensure our provider directories are accurate. Your patients, our members, need the most up-to-date information to reach you. Please keep us informed of any changes impacting you or your office, especially those changes impacting the directory.

We will reach out to our contracted providers as required by Federal and State laws to verify contact information. As a contracted provider, you must respond to the notification by providing updated contact information.

We appreciate your due diligence in keeping us informed of any changes impacting you or your office. Working together, we ensure your patients, our members, can reach you quickly while we meet our compliance obligations.